

Terms and Conditions

The website, identified with the domain name www.anemomilosapartments.com (hereinafter referred to as the "Website"), belongs to the company D. Patelis & Co, with the distinguishing name Hotel Amemomilos Apartments (hereinafter referred to as the "Hotel") and the services offered are governed by the following terms and conditions. A web-based platform is implemented in the website in order to confirm Hotel reservations made by phone or email, upon payment of the said reservation, the terms and conditions of which follow.

Before visiting or using the Website, visitors/users are required to carefully read the terms and conditions referred below (for the sake of brevity hereinafter referred to as "Terms"), which cover the content in its whole, the use and the services provided through this Website. In case any visitor/user does not agree with the Terms, he/she should not use the Website, while any use of the Website will entail the direct and unconditional Term acceptance.

All users should agree to provide true, accurate, current and thorough information in order to subscribe and to keep it updated when necessary so that it remains true, precise, current and thorough. Moreover, visitors are obliged to use this Website in accordance with the law and principles of morality, and not proceed to acts or omissions that may cause damage to him/her or any other user or other networks related to the Website.

If, for any given reason, user information for subscription is not true, accurate, current and thorough or if the Hotel has grounds for suspecting that the given subscription information does not meet the criteria listed above, then the Hotel reserves the right to terminate or suspend the user's account for any current or future use, in whole or in part, of the Website.

Users are solely responsible for preserving confidentiality of their usernames and access codes. More precisely, users are responsible for taking necessary precautionary and security measures to protect their access codes. In case the access code is revealed or/and in case of fraud, users must carry out all necessary steps and more precisely to immediately change the access code. Users' access to their account, by using the username and access code is unquestionably considered their own action as well as any change and function that will take place at the user's account after having entered the username and the security code.

The Hotel has the right to amend the content or services of the Website, as well as the terms and conditions of the transactions made through the online reservation system, whenever necessary and without previous warning, only by placing an announcement on the Website.

Specific Conditions of Use of the Website's e-Shop

The Hotel's Website section with the electronic address <https://anemomilosapartments.com/hotel/agreed-payment/> (hereinafter e-Shop), enables users to make online deposit payments, agreed upon with the Hotel, via a secure electronic payment platform.

The use of the Website and the e-Shop requires the unconditional acceptance of the present conditions, without any exception. If users don't agree to any one of the conditions, then they have to refrain from using the e-Shop and from any transaction, otherwise it will be entailed that they agree to the Terms of use. The Hotel holds the right to amend or freely revise the

transactions' terms and conditions of the e-Shop, whenever necessary. The Hotel is still obliged to inform all users about any amends by publishing them online on the present Website.

By completing all relative boxes on the online booking application of the Website, i.e. for a reservation made online, as for any other reservation (via the Hotel's call center as well as the Hotel's desk) users give their explicit consent to the Hotel to proceed with the room's reservation, as long as there is availability. In any case, the booking order binds the user and is finalised by the Hotel. However, the Hotel is only bound to the reservation as soon as the agreed deposit of the said reservation is confirmed, either through wire transfer to the Hotel's bank accounts set below

Alpha Bank of Greece, Goudi Branch, Athens/Greece

Acc. No: 152 00 2330 000 346

IBAN: GR23 0140 1520 1520 0233 0000 346

BIC (SWIFT CODE): CRBAGRAA

Account Holder Name: Dimitris Patelis, Anemomilos Apartments.

EFG Eurobank Ergasias Bank, Holargos, 0281 Branch, Athens/Greece

Acc. 0026 0047 8402 0023 1955

IBAN GR 6702 6004 7000 0840 2002 31955

Account Holder Name: Dimitris Patelis & Sia O.E.,

or through the e-Shop.

It is explicitly specified that the e-Shop can not be used for reservations but only for confirming an already agreed reservation with the Hotel, through the deposit of the agreed overnight stays. Thus, before any user should use the e-Shop in any way, he/she must have first booked a room, for an agreed number of overnight stays, and confirmed by the Hotel, either by phone 00302286041309 or by email info@anemomilosapartments.com. The said reservation, even after it has been confirmed is subject to the deposit for the agreed overnight stays that will have been indicated on the phone or via email from the Hotel, through the e-Shop within 7 days.

The deposit for the agreed overnight stays at one of the Hotel's bank accounts is a prerequisite for the confirmation of a preceding reservation. Confirmation can be arranged with a credit card, by using the Hotel's e-Shop. In this case, the user will be asked to fill in his/her information as well as his/her credit card number, the expiration date and the CCV (indicated at the back of the credit card). This data are only accessible by the Bank.

The transaction security level is the highest possible. For this reason the Hotel collaborates with ALPHA BANK and is using SSL (Secure Socket Layer) so that the financial details during online payment to be securely transmitted. The Hotel does not save any credit card data to the system. These data remain at the ALPHA BANK system. Moreover, the Hotel is not held responsible for the Bank's services and for any damages caused by the Bank's online payment.

Cancellation Policy

If a reservation is cancelled at least 21 days prior to the confirmed arrival date, the whole deposit will be refunded and there are no cancellation charge fees. If a reservation is cancelled on the 21st day or later in respect to the confirmed arrival date, deposit will not be refunded. In case of no-show, deposit is not refunded. In case of departure prior to the confirmed date of departure, the whole amount of the agreed overnight stay period will be charged as cancellation charge fee.

User Responsibilities

Users of the Website accept not to use the Website for sending, posting, emailing or transmitting in any way any content that is illegal, harmful, threatening, abusive, harassing, slanderous, defamatory, vulgar, obscene, fraudulent, invasive of another's privacy, malicious, discriminant on the basis of race, national origin or in any other way, that may cause any damage to minors, is not transmittable according to legislation or the contractual or administrative relations, contains computer viruses or any other computer code, files or programs designed to interrupt, harm, destroy, change or limit the functionality of any computer software or hardware, intentionally or unintentionally violates existing Greek and European legislation and provisions, may harass others in any way and attempts to collect or store other users' personal information.

Intellectual Property and Copyright

All content available on the Website is the Hotel's property, thus images, graphics, photographs, sketches, texts, services and products are the exclusive property of the Hotel and is subject to the national, European and international provisions on intellectual property and copyright. Any kind of copying, recording, republication, distribution, transfer, amendment of the website content is prohibited.

Any reproduction, reissue, loading, announcement, dissemination or transmission, or any other use of the content with any way or medium for commercial or other reasons is only allowed with the express prior written approval of the Hotel or any other legal proprietor of the above-mentioned intellectual rights. The Hotel's logos are proprietary trademarks and emblems and are protected under Greek, European and international laws on trademarks, copyright and intellectual property.

Limitation of liability

The Hotel and its managers, directors, employees and agents assume no responsibility and shall not be liable for any damages to or viruses that may infect users' computer equipment or other property on account of users' access to, use of, or browsing in this site or any linked site, or downloading by user of any materials, data, text, images, video or audio from this site or any linked site. The Hotel cannot and does not warrant continuous, uninterrupted or secure access to the Website.

In no event shall the Hotel and any of its managers, directors, employees and agents be liable for any injury, loss, claim, damage, or any special, exemplary, punitive, indirect, incidental or consequential damage of any kind (including, but not limited to lost profits or cost of procuring substitute service), whether based on contract, tort, strict liability or otherwise, which arises out of or is in any way connected with (i) any use of this Website, the e-Shop or linked sites or content found therein; (ii) any failure or delay (including, but not limited to the use of or inability to use any component of this Website or any linked site); or (iii) the performance or non performance by the Hotel, even if the latter was made aware of the possibility of such damages.

Personal Data, Confidentiality and Disclosure

By accessing the Website and by using the e-Shop, in order for the deposit to be made and to enable communication with the user, personal data are asked. Personal data disclosed on the Website are exclusively and solely intended to ensure the services' functioning and are not to be used by a third party complying with the provisions of the Greek Law 2472/1997 and Law 3471/2006, as currently in force. All personal data transmitted by accessing the Hotel's Website are considered confidential and their use is precisely applying the principles of protection of personal data, provided by the provisions of the Greek Law related to the protection of personal data. In any case it is explicitly stated that no third party has access to any personal data, unless required to do so by legal means.

By using the Website and registering to the Website, users consent to the collection, storing and use by the Hotel of the information provided as part of the registration process and usage information for purposes of completion of transactions, of correspondence, of participation in online surveys and of consumer information.

The Hotel may also deliver additional messages to the user by email. Users who do not wish to receive same, or prefer to receive certain types of e-mails should contact the Hotel or should reply to the e-mail requesting the Hotel to discontinue receiving such emails.

In any case the Hotel informs users about the existence of access and access denied rights that they have according to the articles 12 and 13 of Law 2472/1997.

Various Provisions

The Hotel reserves the right to store information on users' computers in the form of a "cookie" or similar file for purposes of modifying the site to reflect the users' preferences.

This Website may contain links to other websites which are provided solely as a convenience to the user and not as an endorsement by the Hotel of the contents of such other websites. The Hotel is not responsible for the content of any other websites and makes no warranty regarding any other websites or the contents or materials of such websites. Access to other websites is at users' own risk.

The Hotel reserves the right to seek all remedies available at law for violations of these Rules and Regulations, including the right to block access from a particular Internet address to this Website. Users undertake to indemnify and hold harmless the Hotel from and against any claim, cause of action or demand, including without limitation reasonable legal and accounting fees, brought by or on users behalf in excess of the liability described herein or by third parties as a result of users' use of this Website.

Applicable Law

These terms and conditions are governed by the relevant provisions of Greek Law, Directives and Regulations of the European Law and the relevant international provisions, as applicable and interpreted in accordance with the rules of good faith, business ethics and the economic and social purpose of the right. The invalidity of a particular term does not affect the validity of the remaining terms, but the particular term ceases to be valid. Users of this Website agree to submit to the laws of Greece hereby waiving users' right to invoke the conflict of laws provisions of users' country or

domicile. Users consent and submit to the exclusive jurisdiction of the courts of Athens in all matters and controversies arising from their use of and/or in connection with this site.